

F A Qs

1) What is the Site of BSM ? (Exhibitor & Visitor)

Ans : <https://bsm.india-itme.com>

2) Can I register on the day of the day of the event ? (Visitor)

Ans: Yes, Walk-in registration is opened on event days.

3) I have not received my user id & password (Exhibitor & Visitor)

Ans : Please give us your registered email & we will resend you the user id & password.

4) I have username & Password, but I can't log in (Exhibitor & Visitor)

Ans: Username & Password are case sensitive kindly type the username & password manually. Do not copy and paste the same. In case you still can't login please speak to our technical team on +91 98695 08024 / +91 79778 63685

5) How many people can log in with one username at a time ? (Exhibitor)

Ans : Only one person can login at one time using one name.

6) Can I join same meeting of Exhibitor with My boss/colleague using my log in ? (Exhibitor)

Ans : No Sir/Madam, due to technical constraints you can join same exhibitor meeting with two different visitor log in. however you can join the meeting together from your office/boardroom using single log in.

7) I cannot find the exhibitor according to my segment requirement (Visitor)

Ans :

If Not logged in

On the BSM home page left hand side you will see the option [Click here](#) to see the exhibitors under each segment. When you click the same the list of exhibitors listed under each segment with their machinery.

If Logged in

On top right-hand side corner of Visitor dashboard, you shall see the option to view Segment wise Machinery offered by Exhibitor

8) I am still not able to search the machinery I want (Visitor)

Ans : Give us some time we will forward your request to our expert. He will call you ASAP. (Share data with Michael along with Contact details.

9) Will I get a recording of the meetings ? (Exhibitor & Visitor)

Ans : The recording is a paid service & available only to the exhibitors and not visitors

10) If I have 3 stalls/profile in ITME BSM & I have received 3 different logins will I be able to interchange my logins for different meetings ? (Exhibitor)

Ans : No you will have to use the specific username login only for that particular meeting only. No interchange of logins is allowed even if you have 2, 3 or more stalls & received 2, 3 or more logins.

11) I have missed my scheduled meeting (Exhibitor & Visitor)

Ans : You can also leave a message for the exhibitor to contact you back. Meanwhile please visit the Networking lounge, where you can chat with another Exhibitor & Visitor.

12) I want to change the names on visitor registration form and attend meetings on behalf of my college/boss since they are not available. Is that possible? (Visitor)

Ans : Please contact our technical team on +91 98695 08024 / +91 79778 63685

13) My Video and mic not working during meeting (Exhibitor & Visitor)

Ans: Please speak to our technical team on +91 98695 08024 / +91 79778 63685 or Explain as per the below guidelines.

For Exhibitor:

<https://bsm.india-itme.com/files/BSM-Exhibitor-Guidelines.pdf>

For Visitor:

<https://bsm.india-itme.com/files/BSM-Visitor-Guidelines.pdf>

14) I missed my Seminar Sessions. (Exhibitor & Visitor)

Ans : Recordings of the sessions are available on website. <https://bsm.india-itme.com>

15) I am a student by when I will get the certificate ? (Student - Visitor)

Ans: your certificate shall be issued by 15th December 2020. Note Below points

- Attending both session is mandatory
- In case you have not submitted your College/Institute id while registering kindly email to itme@india-itme.com before 10th December 2020

16) I have not uploaded by Brochure & Video. How can I Upload it now ? (Exhibitor)

Ans : Yes you can upload the you tube video link till 3rd December & after that you will need to contact our Technical Team at +91 98695 08024 / +91 79778 63685

17) What is the time of each meeting? (Exhibitor & Visitor)

Ans : Each meeting is 12 minutes + 3 minutes buffer

In case your discussion is incomplete we shall show contact information of the parties & you may continue the discussion over phone & email.

18) What are the features / activity in Networking lounge ? (Exhibitor & Visitor)

Ans : You can see the list of the attendees & Use search option to search a Buyer/Seller by name, company, country. Then click on the name to start textual chat.

19) I am not able to register it why is it so ?

Ans : The registrations for the session are full. We request you to login for the new session

20) Sir If you have more queries you can go through the FAQs on our Website <https://bsm.india-itme.com/> above the Helpdesk Icon

21) Sir you can also check the how to use platform & click on the Visitor or Exhibitor on our website <https://bsm.india-itme.com/>

22) For Admin Assistance you can call +91 80108 23774 / +91 98205 07570
For Technical Assistance you can +91 98695 08024 / +91 79778 63685